

Join a Zoom Virtual Health Visit from a Smartphone or Tablet

Download the 'Zoom Cloud Meetings' app.

play.google.com

Apple iOS: Needs iOS 8.0 or higher. Compatible with iPhone, iPad and iPod touch. apps.apple.com



Android: Needs Android 5.0 or higher.



Join your Virtual Health Visit

- 1. Check your email inbox and junk box for a Virtual Health Visit invite.
- 2. Tap the highlighted URL link.

Hi Alyssa T,

You are invited to a Zoom Virtual Health Visit.

When: Apr 6, 2020 04:00 PM Vancouver Topic: VH Appointment

Please click the link below to join.

https://phsa.zoom.us/w/161962134?tk=iuES7OukWjV6fVJsLUpPj_G1VFvf7CMFrE3lE5Pep8U.DQEAAAAAACadYlhYtdmlwUDJwWVNmZU twekh1Sk5HV1Z3AA&pwd=czJDTmFZZGJjTVJ2dEpBb0NhaWZUdz09

Note: This link should not be shared with others; it is unique to you.

3. The Zoom Cloud Meetings app will open automatically if already downloaded.

If you haven't downloaded the Zoom Cloud Meetings app, your browser will open with a link to the app store.

- 4. You will be admitted into the Virtual Health Visit immediately or assigned to a waiting room. Please wait for your provider.
- If you cannot download or run the mobile app, try joining from a computer or laptop using the <u>Zoom Client for</u> <u>Meetings</u>.

Allow Zoom to use your camera and microphone (only needs to be done the first time you use the app)

- 1. Allow Zoom to use your camera so your provider can see you.
- 2. Allow Zoom to use your microphone so your provider can hear you.
- 3. Tap Call using Internet Audio so you can hear your provider.

Turn on your video and unmute your microphone

- 1. Tap Start Video and Unmute.
- 2. If you need to stop your video or mute your microphone, tap the same button again.

Send a chat message to your provider (optional)

- 1. Tap Participants.
- 2. Tap your provider's name to start a private chat.
- 3. Tap in the message field to type a message.





PHSA Office of Virtual Health

Providing support for Zoom for Healthcare to:

4. Tap Send.

Leave the Virtual Health Visit

- 1. Tap Leave in the top right corner.
- 2. Tap Leave Meeting to confirm you want to leave the Virtual Health Visit.

2

Provincial Health Services Authority Province-wide solutions. Better health.

BRITISH COLUMBL



^

-

