

Join a Zoom Virtual Health Visit from a Smartphone or Tablet

Download the 'Zoom Cloud Meetings' app.

Apple iOS: Needs iOS 8.0 or higher.
Compatible with iPhone, iPad and iPod touch. apps.apple.com

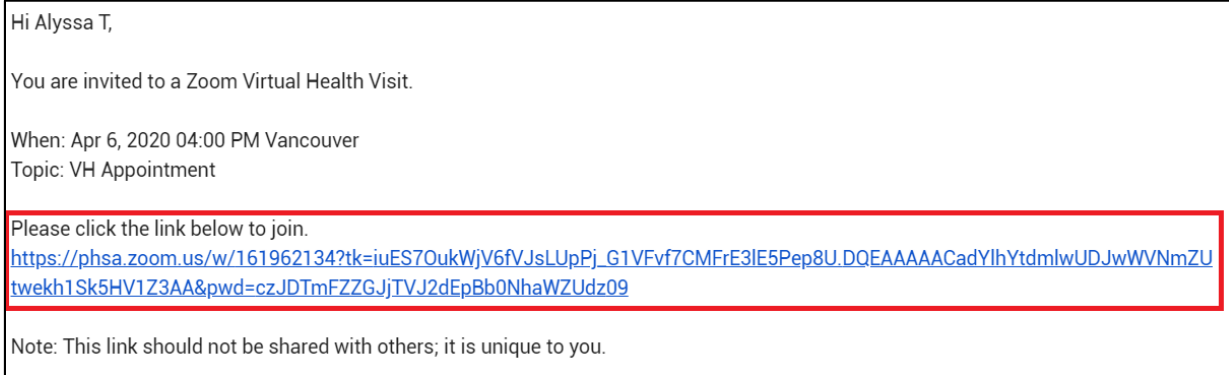


Android: Needs Android 5.0 or higher.
play.google.com



Join your Virtual Health Visit

1. Check your email inbox and junk box for a Virtual Health Visit invite.
2. Tap the highlighted URL link.



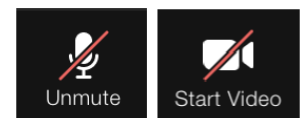
3. The Zoom Cloud Meetings app will open automatically if already downloaded.
If you haven't downloaded the Zoom Cloud Meetings app, your browser will open with a link to the app store.
4. You will be admitted into the Virtual Health Visit immediately or assigned to a waiting room. Please wait for your provider.
5. If you cannot download or run the mobile app, try joining from a computer or laptop using the [Zoom Client for Meetings](#).

Allow Zoom to use your camera and microphone (only needs to be done the first time you use the app)

1. **Allow Zoom** to use your **camera** so your provider can see you.
2. **Allow Zoom** to use your **microphone** so your provider can hear you.
3. Tap **Call using Internet Audio** so you can hear your provider.

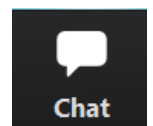
Turn on your video and unmute your microphone

1. Tap **Start Video** and **Unmute**.
2. If you need to stop your video or mute your microphone, tap the same button again.



Send a chat message to your provider (optional)

1. Tap **Participants**.
2. Tap your **provider's name** to start a private chat.
3. Tap in the message field to type a message.



4. Tap **Send**.

Leave the Virtual Health Visit

1. Tap **Leave** in the top right corner.
2. Tap **Leave Meeting** to confirm you want to leave the Virtual Health Visit.

